



**rave** RAVE STAIR LIFT

*Owner's Manual and Warranty Information*



**IMPORTANT! YOU MUST READ AND UNDERSTAND THIS ENTIRE MANUAL BE READ AND UNDERSTOOD BEFORE ATTEMPTING TO OPERATE THIS LIFT. IF THERE IS ANYTHING IN THIS MANUAL YOU DO NOT CLEARLY UNDERSTAND, CONTACT YOUR DEALER.**

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Extend our world-class line of stair lifts with the Rave series. Engineered for ease of use and years of trouble-free operation, Rave is built in the USA and supported by a staff with extensive industry experience in accessibility equipment.

This Owner's Manual should be read and understood in its entirety prior to attempting to operate the equipment. All operating procedures must be followed in order to avoid possible injury and/or property damage.

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## GENERAL SPECIFICATIONS

<b>Application:</b>	Indoor, straight run stairways
<b>Track Length:</b>	32 feet (max)
<b>Rated Load:</b>	Seat: 350 lbs (135 kg)
<b>Rated Speed:</b>	19 ft. per minute
<b>Power Supply:</b>	115 VAC, 60 Hz, 3-Wire Grounded Outlet
<b>Motor:</b>	24 VDC
<b>Drive System:</b>	Rack and pinion
<b>Track:</b>	Extruded aluminum
<b>Angle of Incline:</b>	25° to 50°

## IMPORTANT

SERIAL NUMBER of your stair lift is:\_\_\_\_\_

This serial number contains important information about your lift and may be needed if the lift requires replacement parts. Please keep it accessible.

### INTRODUCTION

Your new Rave stair lift will help you enjoy independent living by adding safety, peace of mind and convenience to your home.

In order to achieve the maximum functionality your lift offers, it is essential that you read this Owner's Manual carefully and understand its contents prior to using your lift. This Owner's Manual has been prepared to provide clear, concise operating and maintenance instructions.

We use special precision and care to engineer and manufacture easy, trouble-free equipment that operate dependably for years. However, as with all electrical and mechanical equipment, proper operation and periodic maintenance is required.

Please note that only authorized Adealers, who are committed to providing quality service, have technicians who have been trained to install, maintain and repair lifts. Damages caused by non-authorized technicians or non-genuine replacement parts will not be covered under your Limited Warranty.

### DEALER INFORMATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Telephone Number: \_\_\_\_\_

Email: \_\_\_\_\_

If you have questions concerning the operation or maintenance of your stair lift, please contact your dealer.

### OPERATION AND DESCRIPTION OF FEATURES

To avoid causing damage to your stair lift or other property, and to avoid personal injury, you should become familiar with the location and function of the features included on your lift before using it. It is particularly important that you familiarize yourself with the safety devices described below.

**OPERATING CONTROL:** A constant pressure rocker switch is located on the arm rest. The rocker switch must be toggled to move the lift. The lift stops any time the rocker switch is released. The lift automatically stops at the ends of the track. During normal operation, press and hold the rocker switch in the proper direction until the stair lift stops itself.

**WIRELESS REMOTE CONTROLS:** There are two wireless remote controls included with your lift, one for the top of the stairway and one for the bottom. To operate the wireless remote controls, press and hold one of the buttons (one button is up and one is down). When a button is pressed, the lift will begin to move after a half-second delay.



**FOLDING SEAT AND ARMREST (included as an option on some models):** Seat and armrest folds up to provide more stairway room when the lift is not in use.

**FOLDING FOOTREST:** The footrest can be folded up and out of the way when the lift is not in use. The footrest must be in the down position when riding the lift. Sensors are provided in the footrest to detect obstructions. When an obstruction is encountered, the lift will stop. The obstruction must be removed in order for the lift to operate.

**SWIVEL SEAT:** The swivel seat lever is provided on both sides of the seat, allowing the seat to be swiveled 70° and 85° at the upper landing. To operate the swivel, raise the lever. Ensure that the swivel seat locks into position before sitting down or getting off. A safety sensor on the swivel seat prohibits the lift from being used when the seat is not locked in the riding position.

**SAFETY BELT:** The safety belt must be securely fastened around waist or chest before operating the lift.

**FINAL LIMIT SWITCH:** In the unlikely event that the lift would over-travel its normal stopping limit at the top of the track, the final limit will stop the lift and render all controls inoperable. A service technician must check the lift to put it back into service.

### IMPORTANT OPERATING NOTES

The following guidelines must be observed at all times to prevent possible personal injury or damage to your stair lift or other property. Hereby disclaims all liability (whether arising in contract, tort, (including negligence or strict liability) or otherwise) for personal injury or property damage arising from user's failure to observe the following guidelines:

- Do not exceed capacity of 350 pounds
- The lift is designed for indoor use only, do not operate lift outdoors.
- Do not operate the lift with a child or pet in your lap. The lift is designed for one person only.
- Do not use an extension cord to supply power to your lift. The lift's power cord should be directly connected to the power source.
- Center your weight on the seat.
- Do not allow children to play on the lift.
- Do not stand up on the lift while operating.
- Always use the seat belt.
- Do not operate the lift if it has been damaged in any way.
- Do not attempt to service the lift yourself. Contact your local authorized dealer for all service.
- Complete and mail in your warranty card or register your lift.
- Show a family member and/or neighbor how to operate the lift in the event you require assistance.
- Keep your lift and track clean and free of dirt.
- Have your dealer perform general maintenance and lubrication on your lift every six (6) months to keep it looking and operating like new.
- Ensure your dealer explains proper lift operation and maintenance procedures; ask questions if necessary.
- Keep the lift connected to AC power at all times.

### MAINTENANCE

Regular maintenance is essential to keeping your stair lift in proper operating condition. As the owner of the equipment it is important to schedule maintenance on a regular basis. To give your equipment the highest level of care, we recommend using only authorized dealers and technicians to perform all required maintenance, service and repair work.

To assure proper operating condition of your stair lift, the following checks and /or services should be performed every six (6) months:

- ☐ Tighten all fastening anchors
- ☐ Verify proper operation of the footrest obstruction sensor
- ☐ Lightly oil swivel seat mechanism with an all-purpose household oil
- ☐ Lubricate the gear rack on the track with the lubricant provided with the lift
- ☐ Clean any dirt build up on track where the wheels roll

### TROUBLESHOOTING

Before calling for service, take time to check this Owner's Manual for information that will help you avoid unnecessary service calls. As well, before calling your authorized dealer, go through the following three-point check. If your lift will not operate:

1. Check for obstructions in the path of the lift.
2. Ensure that the swivel seat is in the locked, riding position.
3. Ensure that the lift's power cord is plugged into the 115 VAC outlet, or check for a blown fuse or tripped circuit breaker at the main circuit box.

If your lift will still not operate, contact your local authorized dealer for immediate service. If your lift needs servicing, use only original replacement parts and hardware to maintain quality and performance.

# RAVE STAIR LIFT FIVE YEAR WARRANTY CERTIFICATE



## PLEASE FILL OUT ALL FIELDS AND RETURN WITHIN TEN (10) DAYS OF PRODUCT PURCHASE.

Rave stair lift manufactured for us to be free from defects in material and workmanship for a 2-year period on all component parts of the lift and a 5-year period on the drive train.

### EXCEPTIONS TO THIS LIMITED WARRANTY ARE:

- Damage resulting from improper installation or operation
- Negligence, alterations, abuse or misuse of the equipment
- Fire, flood, acts of God
- Torn or dirty upholstery
- Shipping damage
- Parts used that are not supplied by AmeriGlide, Inc.
- Batteries are warranted for 30 days
- Labor fees for installation work or service calls

No warranty is extended, express or implied, whether of merchantability or fitness for a particular purpose, after expiration of 2 years from the date of original purchase of the unit. Dealers shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty. The limit of liability and its dealer hereunder shall be the unit's purchase price. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you. All warranty claims must be reported to the dealer from whom the lift was purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Service Department and provide the serial number of the lift along with a description of the events leading to the warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. It is permissible to have any repairs or replacement work done as a result of any defects in material and workmanship by someone other than the Dealer under this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine parts to be covered by this Limited Warranty. This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

### PRODUCT INFORMATION

Model: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

### INSTALLER INFORMATION

Company Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

### PURCHASER INFORMATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### ADDITIONAL INFORMATION

#### How did you hear about Rave Stair Lift?

- |  |   |
|--|---|
| <input type="checkbox"/> Dealer Internet | <input type="checkbox"/> Friend or Acquaintance |
| <input type="checkbox"/> Magazine        | <input type="checkbox"/> Saw product somewhere  |
| <input type="checkbox"/>                 | <input type="checkbox"/> Other _____            |
- Which \_\_\_\_\_

Do you have Internet access? ☐ Yes ☐ No

#### I purchased my lift due to its:

- |  |   |
|--|---|
| <input type="checkbox"/> Style/Appearance        | <input type="checkbox"/> Ease of Use    |
| <input type="checkbox"/> Representative Previous | <input type="checkbox"/> Recommendation |
| <input type="checkbox"/> Experience              | <input type="checkbox"/> Price/Value    |